

#### **ORIGINAL**

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June 9, 2003

RECEIVED

Ms. Marlene H. Dortch

Secretary

Federal Communications Commission 445 12<sup>th</sup> Street, SW, Room TW-A325 Washington, DC 20554

JUN - 9 2003

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

RE

Section 68.4(a) of the Commission's Rules Governing

Hearing Aid Compatibility Telephone WT Docket No. 01-309 **EX PARTE** 

Dear Ms. Dortch:

This is to inform you that on June 5, 2003, representatives of Siemens and Cingular Wireless met in a joint meeting with members of the Wireless Telecommunications Bureau, Office of Engineering and Technology and Consumer and Governmental Affairs Bureau concerning issues related to the referenced subject. A list of the attendees and participants in the meeting is provided as an attachment. Also attached are the documents used during the meeting for discussion purposes.

Please associate this notification and accompanying material with the referenced docket proceeding.

If there are any questions concerning this matter, please contact the undersigned.

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LISTABODE

Sincerely,

Ben G. Almond

Vice President-Federal Regulatory Affairs

In S. almond

Attachments

Cc:

Mindy Littell

Greg Guice

Patrick Forster

Janet L. Sievert

Jerome A. Stanshine

Rashmi Doshi (via video conferencing)

David L. Means (via video conferencing)

#### Siemens & Cingular Wireless

#### WT Docket No. 01-309 **EX PARTE**

June 5, 2003

Siemens FCC-Wireless Telecommunication Bureau

Ross Vincenti (via conference bridge)

**Scott Constance** 

Stephen Berger (Technical Consultant)

Mark Esherick

Mindy Littell

Greg Guice

Patrick Forster

Cingular Wireless

Consumer and Governmental Affairs Bureau

Susan K. Mazrui

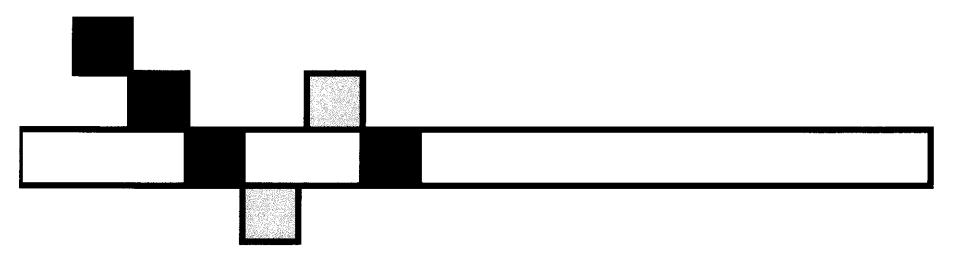
Ben G. Almond

Janet L. Sievert

Office of Engineering and Technology

Jerome A. Stanshine

Rashmi Doshi (via video conferencing)
David L. Means (via video conferencing)



## Hearing Aid Compatibility (HAC)

WT Docket No. 01-309, Ex Parte



Cingular Wireless and Siemens





### Status on HAC Efforts

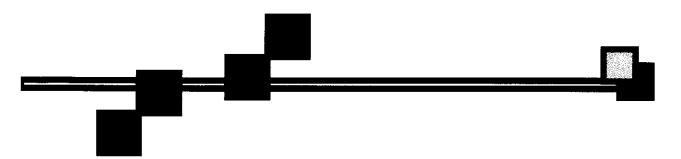
- A greater number of telecommunication companies are now focused on HAC
- CTIA has developed a Web site for sharing information on hearing aid compatibility – this provides the infrastructure needed once standard measures are available





- In light of rapid technological innovation, flexibility becomes a driving force
- Hearing aid compatibility rules should foster solutions that are (a) affordable to consumers, (b) usable and reliable, and (c) flexible enough to embrace new technologies





# (A) Focus on Affordability

- "Seed Stock" program should be an <u>option</u> for manufacturers to meet new T-Coil requirements
  - Enables faster, lower cost, more effective solutions in an appropriate number of phones — a "win-win" for consumers and manufacturers
  - Cost for consumers with a hearing loss should not be higher and delivery should be timely
  - Provides for more customized approach which may be necessary for some consumers
  - Allows manufacturers greater flexibility in meeting needs of consumers, <u>provided no re-certification is</u> <u>required for modified handsets</u>

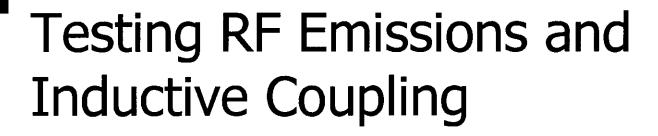
# (B) Focus on Usability and Reliability

- Usability and reliability should be based on a "readily achievable" standard consistent with Section 255
- "Readily Achievable" standard allows for innovation in handset design and performance yet also ensures usable and reliable accessibility
  - 1st level built into handsets
  - 2<sup>nd</sup> level with "attached" accessories
  - 3<sup>rd</sup> level manufacturer must document when "not readily achievable" and seek waiver

(See additional discussion of "Readily Achievable" standard in companion handout entitled Hearing Aid Compatibility: Encouraging Flexibility and Innovation)



- Encourages manufacturers to develop innovative, low cost, high performance solutions, especially with respect to t-coil coupling
- Benefit to consumers who do not want to be locked into older, obsolete and less efficient technologies
- Relationships forged in inter-industry efforts such as the ATIS Incubator should promote innovation



- Should be addressed as separate issues
- ANSI C63.19

Cinqular Wireless and Siemens

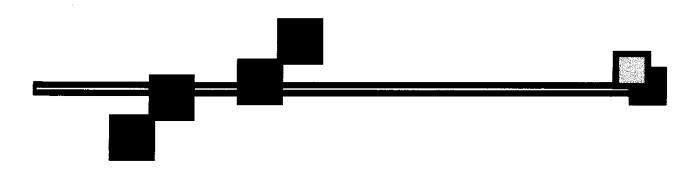
- Stronger Consensus on RF emissions section
- Debate on effectiveness of inductive coupling section
- ANSI ASC C63 is making plans for next revision in response to increased experience, information and technical developments
- Standard test methods for demonstrating equivalent facilitation need to be developed



# A Focus on Problem Solving: ATIS Technical Incubator

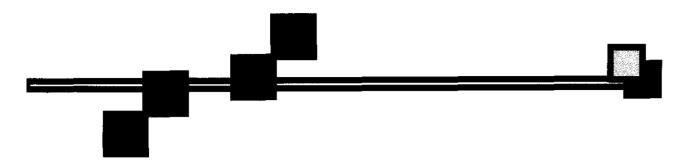
- Siemens and Cingular have consistently advocated for the development of a technical incubator to coordinate and systematically advance efforts to address hearing aid compatibility with digital wireless technologies
- Siemens and Cingular fully support the current efforts of the ATIS Technical Incubator.





# Focus on Problem Solving

- ATIS Technical Incubator
  - Brings together both wireless and hearing industry
  - Includes guidance from consumers and hearing health professionals
  - Can conduct tests quickly and make recommendation to appropriate standards bodies
  - Neutral third party brings integrity to the process
- Companies will coordinate activities meaning less duplication of efforts, lower costs, faster innovation, and agreement on standards



# The FCC Support Is Needed



- Encourage meaningful FDA involvement
- Promote standardized communication to consumers and hearing health professionals
- Make rule changes that encourage development of directional antennas and other technological innovations





## FCC Rules Should Support:

- A "Seed Stock to encourage h needs of hearin
  - A "Seed Stock" option, without requiring re-certification, to encourage high quality solutions that will address the needs of hearing aid users with a range of hearing loss
  - A "Readily Achievable" standard to encourage development of reliable and usable handsets and which only grants waivers upon reasonable proof
  - "Equivalent Facilitation" to encourage innovative, high performance solutions that take advantage of new technologies
  - "Product Availability" consumers have access to at least one HAC wireless handset per product line





## Update on Siemens Research



- Lab work on enhanced T-Coil circuitry very promising
- User trials with audiologist being planned
- Research planned with SHHH
- With Gallaudet University
  - Phones evaluated per ANSI C63.19
  - User experience survey underway
  - Discussions continue regarding future phases of research
  - Both standard and modified "seed stock" phones being provided



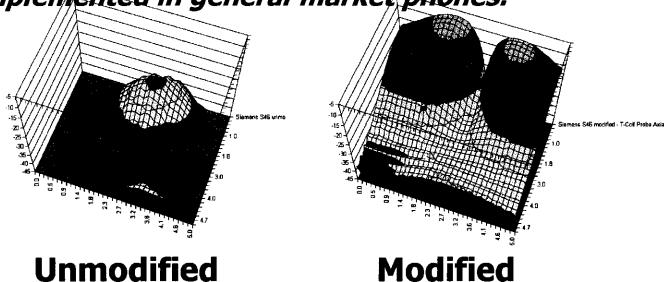
# **Update on Siemens Testing**

- New testing shows most handsets sold to endusers presently fall in the U2 category.
- Siemens Triano S hearing aid remains at the U4 category for RF immunity
- When tested together the Triano S hearing aid had no audible interference near the handsets in microphone mode, but some interference in T-Coil mode.

# Update on Siemens Testing

Significant advances in special T-Coil enhanced phones.

Optimized T-Coil modifications cannot be implemented in general market phones.



T-Coil Signal (Axial)

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